



Dial 1930 to report any  
Cyber crime-related  
enquiries.



Telangana Cyber  
Security Bureau

## Seizing the Golden Hour: Immediate Actions for Cyber Fraud Victims

The Cyber Security Bureau underscores the critical importance of immediate action in reporting cyber fraud within the "golden hour" i.e., at the very moment realised/suspected, as immediate reporting significantly enhances the chances of freezing the fraud amount in the accused's bank accounts and digital wallets, thereby facilitating potential refunds to the victims. If you find yourself a victim of cyber fraud, here is a detailed guide outlining the steps you should take to maximise the chances of recovering your funds.

### Immediate Action:

- Do not delay: Acting quickly increases the chances of tracking and freezing stolen funds before they are moved. This period is called the "golden hour" for a reason.

### Report to Cyber Crime Authorities:

- Contact the authorities: Call the cybercrime helpline at 1930 or visit [cybercrime.gov.in](http://cybercrime.gov.in). You can also file a complaint with your local cybercrime cell. Early reporting is crucial.
- Provide comprehensive details: Include all necessary information such as communication with the fraudster, transaction details, and screenshots. Detailed information speeds up the investigation.
- Include your bank's details: Share your bank account information to help track the fraudulent transactions. Your bank can assist in freezing and potentially recovering the funds.

### Documentation and Follow-Up:

- Document everything: Keep a record of all interactions and steps taken to report the fraud. Documentation is crucial for future reference and legal proceedings.
- Follow up regularly: Stay in touch with authorities and your bank for updates. Regular follow-ups ensure your case remains a priority.

Acting quickly and providing accurate information maximizes the chances of recovering your funds. Delay in reporting reduces the effectiveness of bank interruptions/interventions.

If you encounter any suspicious activity or believe you have been targeted by these scams, please report it immediately to the Telangana Cyber Security Bureau.

**Stay vigilant, stay safe.**

Best Regards,



Telangana Cyber Security Bureau.

Reporting portal  [cybercrime.gov.in](http://cybercrime.gov.in)

Toll-free number  1930

Cyber fraud registry  8712672222