

## Annexure C

### Data for every month ending

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
A	B	C	D	E	F	G		H
1	Directly from Investors							
2	SEBI (SCORES)							
					NIL			
3	Depositories	1	0	1	0	0	1	7
4	Other Sources (if any)	0	0	0	0			7
5	<b>Grand Total</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
A	B	C	D	E	F
1	Jan-24	1	0	0	1
2	Feb-24	1	0	0	1
3	Mar-24	1	1	1	1
4	Apr-24	1	0	0	1
5	May-24	1	1	1	1
6	Jun-24	1	1	1	1
7	Jul-24	1	0	0	1
8	Aug-24	1	0	0	1
9	Sep-24	1	0	0	1
10	Oct-24	1	0	0	1
11	Nov-24	1	0	0	1
	<b>Grand Total</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>1</b>

### Trend of Annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	<b>2017-18</b>	1	4	4	1
2	<b>2018-19</b>	1	12	12	1
3	<b>2019-20</b>	1	5	5	1
4	<b>2020-21</b>	1	2	2	1
5	<b>2021-22</b>	1	10	9	2

<b>6</b>	<b>2022-23</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>
<b>7</b>	<b>2023-24</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>
<b>8</b>	<b>2024-25</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>
<b>Grand Total</b>		<b>1</b>	<b>38</b>	<b>38</b>	<b>1</b>